

## **GRIEVANCE REDRESSAL CELL**

As per All India Council for Technical Education (AICTE) regulations, 2012 under clause 1 of section 23 of the AICTE Act, 1987 (Vide notification F.No. 37-3/Legal/2012 dated 25.02.2012) regarding the establishment of Mechanism for Grievance Redressal in Technical Institutions, a Grievance Redressal Committee formed to address the grievances of the students, parents and others.

The Grievance Redressal Committee of VNR VJiet has been constituted with an aim to provide easy and readily accessibility machinery for prompt disposal of the day-to-day genuine grievances. All aggrieved students, their parents and others may henceforth approach to the Grievance Redressal Committee of VNR VJiet in the first instance. The grievance can be lodged online at the website <http://automation.vnrvjiet.ac.in/EduPrime2> or send through e-mail to [grievanceredressal@vnrvjiet.in](mailto:grievanceredressal@vnrvjiet.in) or in writing to “**The Chairman, Grievance Redressal Committee**, VNR Vignana Jyothi Institute of Engineering and Technology, Hyderabad – 500090. If they are not satisfied with the decision of the committee, they may approach to the Ombudsman in JNTUH directly. The Ombudsman shall exercise its powers to hear those grievances and ensure its disposal within one month of the receipt for speedy redress of grievance.

The Online Student’s Grievance Redressal Portal [www.ugc.ac.in/grievance](http://www.ugc.ac.in/grievance) is also initiated by the University Grants Commission to facilitate students to lodge his or her grievance and provide a mechanism for redressal of their grievances.